Party Booking Agreement

Turned Up Enterprises · Revelstoke, BC · 250-814-8119 · TurnedUpEnterprises@gmail.com

Thanks for booking a Turned Up night. These terms are between Turned Up Enterprises ("we" or "us") and the person who booked the event ("you"). They explain what we bring, what we need from you, and what happens if plans change. You agree to them by ticking the booking terms box when you book.

1. Your booking

Your event date, time, address, entertainment, add-ons, price and guest count are in your booking confirmation email. That confirmation is part of this agreement. If any of those details change, we'll confirm the change with you by email or text.

We bring a host to run your entertainment for the booked time. Music bingo, custom trivia, Jeopardy and Family Feud include a second staff member. We bring all sound equipment, microphones and game materials, and we handle setup and pack-down. Setup and pack-down time doesn't count toward your booked hours.

2. Price and payment

Your price is shown when you book. It includes up to 20 guests for game nights and karaoke, plus 5% GST and any travel fee. You pay the $150 booking fee when you book, and the rest on the event day.

- **Booking fee.** A flat $150 booking fee holds your date. Your date is only held once we receive it. It's non-refundable and goes toward your total.
- **Damage deposit.** Before the event, we'll contact you to confirm the amount, and you'll pay a refundable damage deposit by e-transfer, or we'll place a hold on your credit card. If our equipment comes back undamaged, we return the e-transfer or release the hold within 3 business days after the event. If anything is damaged or missing, we'll use the deposit toward the repair or replacement and send you the receipt.
- **Balance.** The rest is due on the day, before the event starts. We accept e-transfer, cash or credit card.
- **Extra guests.** Game nights and karaoke include up to 20 guests. We count guests at the start of the event and again during it, and the highest count is used. Any guests over 20, or over the number you booked, are charged at the per-guest rate plus GST,

paid before the event continues: $8 for karaoke and general trivia, $10 for music bingo, $12 for custom trivia and game shows. Guest numbers don't affect movie night pricing.

- **Running late.** If you'd like us to keep going past your end time, and we're able to, extra time is $75 per hour, charged in full hours and paid that night.
- **Travel.** Revelstoke is free. Up to 1 hour away (such as Sicamous or Golden): $100. 1 to 2 hours: $175. 2 to 3 hours (summer only): $250.
- **Unpaid balances.** If the balance isn't paid by the end of the event, we may charge a $25 late fee for each week it stays unpaid. A payment you reverse or dispute after the event is still owed.

3. Changes and cancellations

- **If you cancel,** we keep the booking fee. Nothing else is charged as long as you tell us before the event day. If you cancel on the day, or we arrive and the event can't go ahead because of something on your side, the full total is owed.
- **Changing your date** needs at least 2 weeks' notice. We'll move your booking fee to a new date once, if we're free. Changes with less notice are treated as a cancellation.
- **Guest count** changes need at least 48 hours' notice.
- **If we have to cancel** because of illness or an emergency, we'll first try to send a qualified substitute host. If we can't, you get a full refund, including the booking fee.
- **Weather, road closures and other things nobody controls.** If highway closures (including Rogers Pass), wildfire, extreme weather, power outages or government orders stop the event, neither of us is at fault. We'll move your booking fee to a new date within 6 months. If no date works, we'll refund anything you paid beyond the booking fee.
- **Outdoor movie nights.** Light rain doesn't cancel the show. If wind, heavy rain or lightning make it unsafe to set up the screen, we'll move the event to a covered space at the property if there is one, or reschedule as above.

4. The rental property

Most of our private events happen at rentals, cabins and vacation homes. The property owner's rules apply to your event, so please check them before you book.

- **You have permission.** You confirm that the property owner, host or manager allows an event of this size with amplified sound, and for outdoor movie nights, a large screen set up outside.

- **House rules and the law.** You're responsible for following the property's house rules, its guest limit, and local noise bylaws and quiet hours. We'll keep the volume reasonable and turn it down whenever you or the property asks.
- **If the event gets shut down.** If the property owner, a neighbour complaint, a bylaw officer or police end the event early because of the property's rules, the guest count, or anything else on your side, the full total is still owed.
- **Access and power.** We need access to the space 1 hour before your start time, a table or flat surface for our gear, and a working power outlet within 15 metres. If we can't get in or set up on time, the event still ends at the booked time unless we agree otherwise.
- **Fees from the property.** We aren't responsible for cleaning fees, damage charges or penalties from the property owner or rental platform, except for damage our own staff directly cause.

5. Your guests

- **You're the host.** As the person who booked, you're responsible for your guests' behaviour during the event.
- **Alcohol.** We don't supply, sell or serve alcohol. If alcohol is at your event, you're responsible for it, including keeping it away from anyone under 19.
- **Kids' parties.** At least one adult (19 or older) from your group must stay with the children for the whole event. Our host runs the entertainment. We don't provide childcare or supervision.
- **Respect for our staff and gear.** Guests may not touch or move our equipment unless our host says it's okay. Harassment of our staff isn't tolerated.
- **Stopping the show.** Our host may pause or end the event early if anyone's behaviour puts people, our staff, our equipment or the property at risk, or if conditions become unsafe. If we end the event for one of these reasons, the full total is still owed.

6. Damage, injuries and liability

- **Our equipment.** If you or your guests damage or lose our equipment (including spills on electronics), you agree to pay the repair or replacement cost. We'll take it from your damage deposit first, and you'll pay any amount above the deposit. We'll send you photos and a receipt or quote.

- **The property and belongings.** We're responsible only for damage our staff directly cause. We're not responsible for damage caused by you or your guests, or for lost or stolen personal items.
- **Joining in is your choice.** Our games involve singing, dancing and moving around in a party setting. You and your guests take part at your own risk. We're not responsible for injuries unless they're caused by our negligence.
- **Limit on our liability.** If we're found responsible for a problem, the most we'll owe is the amount you paid us for this event. This doesn't limit anything the law doesn't allow us to limit.
- **Claims against us.** You agree to cover our costs if a guest, the property owner or anyone else makes a claim against us for something caused by you, your guests or the property, such as a property rule you didn't follow or an injury from a guest's behaviour. This doesn't apply to anything we caused through our own negligence.

7. Photos and the fine print

- **Photos and video.** We may take photos and short clips during the event to share on our website and social media. We won't post close-ups of children without your permission. If you'd rather we don't post anything from your event, tell us when you book or text 250-814-8119.
- **Music and content.** We use licensed karaoke and music services. You're responsible for anything your guests choose to stream or show on our equipment, such as their own videos or a game or concert stream.
- **Who we are.** Turned Up Enterprises is an independent business, not an employee or agent of you or the property.
- **The whole agreement.** This agreement, together with your booking confirmation, is the full agreement between us. Any changes must be in writing, and email or text counts.
- **Signing.** An electronic signature or a typed name counts as a signature. This agreement follows the laws of British Columbia.

How you agree

When you tick the booking terms box and complete your booking, you confirm you're at least 19 years old, you've read these terms, and you agree to them. That counts as your signature. We keep a dated record of your agreement with your booking.